

Emergency Operations Centers

Organization	Phone Number
Alaska Volcanic Observatory	(907) 786-7497
Canada Government Emergency Operations Coordination Center	(613) 991-7000
Department of Energy Operations Center	(202) 586-8100
Department of State Operations Center	(202) 647-1512
FBI Operations Center, Washington, DC	(202) 323-3300
FEMA Disaster Finance Center, Berryville, VA	(540) 542-7300
FEMA Disaster Information Systems Clearing House, Berryville, VA	(540) 542-2189
FEMA Operations Center (FOC)	(540) 665-6100 (703) 771-6100 (800) 634-7084
FEMA Hyattsville National Processing Service Center, Hyattsville, MD	(301) 209-4000
FEMA MERS Operations Center (MOC), Bothell, WA	(425) 487-4448 (800) 395-6042
FEMA MERS Operations Center (MOC), Denton, TX	(940) 898-5280 (800) 260-5110
FEMA MERS Operations Center (MOC), Denver, CO	(303) 235-4847 (800) 311-7021
FEMA MERS Operations Center (MOC), Maynard, MA	(978) 461-5501 (800) 213-8965
FEMA MERS Operations Center (MOC), Thomasville, GA [FEMA Alternate Operations Center (FAOC)]	(912) 225-4756 (800) 792-6196
FEMA Mount Weather Operator	(202) 566-1600
FEMA National Emergency Training Center	(301) 447-1000
FEMA National Interagency Emergency Operations Center (NIEOC)	(202) 646-2470
FEMA National Processing Service Center, Denton, TX	(940) 891-8500
FEMA National Teleregistration Center, Denton, TX	(940) 591-7100
FEMA National Teleregistration Center, Mt. Weather, Berryville, VA	(540) 542-7109
FEMA Virginia National Processing Service Center, Mt Weather, Berryville, VA	(540) 542-7717
Homeland Security Operations Center	(202) 612-1616

Organization	Phone Number
Joint Nuclear Accident Coordinating Center (JNACC) Department of Defense (DTRA) Department of Energy	(703) 325-2102 (703) 325-2102 (505) 845-4667
National Centers for Environmental Predictions Aviation Weather Center Kansas City, MO Storm Prediction Center Norman, OK	(816) 584-7200 (405) 579-0707
National Coordinating Center for Telecommunications (NCS)	(703) 607-4900
National Hurricane Center	(305) 229-4470
National Interagency Coordination Center Boise, ID	(208) 387-5400
National Interagency Fire Center Boise, ID	(208) 387-5512
National Interagency Fire Desk Washington, DC	(202) 205-1450
National Response Center	(800) 424-8802
National Weather Service General / Severe Weather Info. Local & Extended Forecast (Recording) Riverstage Forecasts (Recording) Washington Weather Info.	(703) 260-0209 (703) 260-0307 (703) 260-0305 (703) 260-0105
Nuclear Regulatory Commission Operations Center	(301) 816-5100
Office of the Secretary of Defense Crisis Coordination Center	(703) 769-9320
Tsunami Warning Center (Alaska)	(907) 745-5235
Tsunami Warning Center (Hawaii)	(808) 689-6655
Typhoon Warning Center (Hawaii)	(808) 471-0004
U.S. Capitol Police, Washington, DC	(202) 224-0908
U.S. Marshals Service, Washington, DC	(202) 307-9100 (800) 336-0102
USGS National Earthquake Information Center 24-Hour Recorded Message	(303) 273-8500 (303) 273-8516
White House Situation Room	(202) 456-9431

Military Command Centers

Military Command Center/Organization	Phone Number
Director of Military Support (DOMS) (After duty hours use Army Ops Ctr)	(703) 697-3203
First U.S. Army (Fort Gillem, Georgia)	(404) 469-3280 (404) 469-3288
Fifth U.S. Army (Fort Sam Houston, Texas)	(210) 221-2955
National Airborne Operations Center (NAOC)	(402) 422-1891
National Military Command Center (NMCC)	(703) 697-6340
U.S. Air Force Operations Center	(703) 695-7220
U.S. Army Forces Command (FORSCOM)	(404) 464-5222
U.S. Army National Guard Command Center	(703) 607-9350
U.S. Army Operations Center	(703) 697-0218
U.S. Atlantic Command (USACOM)	(757) 322-6000 DSN 262-6000
U.S. Coast Guard Command Post	(202) 267-2100
U.S. Marine Corps Operations Center	(703) 695-7366
U.S. Navy Operations Center	(703) 695-0231
U.S. Pacific Command (USPACOM)	(808) 477-7227
U.S. Transportation Command (TRANSCOM) Mobility Control Center (MCC)	(618) 229-8105

FEMA Headquarters Management Staff

Name	Office	Fax
Allbaugh, Joe M. Director, FEMA	(202) 646-3900	(202) 646-3930
Russell, Barbara Branch Chief, Field Operations Branch, Response Division, Response and Recovery Directorate	(202) 646-4199	(202) 646-2950
Bathurst, Donald G. Director Facilities Management and Services Division Administration and Resource Planning Directorate	(202) 646-3666	(202) 646-4304
Baughman, Bruce Director Office of National Preparedness	(202) 646-2981	(202) 646-4053
Braddock, Richard Executive Officer, External Affairs Directorate	(202) 646- 4300	(202) 646-4039
Brock, Robert S. Associate General Counsel for General Law Division	(202) 646-4095	
Brown, Michael D. Deputy Director, FEMA	(202) 646-3900	(202) 646-3930
Buckley, Michael Director Hazard Mapping Division Federal Insurance and Mitigation Administration	(202) 646-2756	(202) 646-4596
Bunting, Vallee Acting Executive Officer, Regional Operations Directorate	(202) 646-3011	(202) 646-4176
Campbell, Pauline C. Director, Office of Equal Rights	(202) 646-4122	(202) 646-4320
Conklin, Craig Director Technological Services Division, Office of National Preparedness	(202) 646-3030	
Connor, Edward L. Director Program Finance and Industry Relations Division Federal Insurance and Mitigation Administration	(202) 646-3429	(202) 646-3445
Crowell, Gary Assistant Director Administration and Resource Planning Directorate	(202) 646-2965	(202) 646-3155
Czwartacki, John Director Public Affairs Division External Affairs Directorate	(202) 646-4600	(202) 646-4086
D'Araujo, John R. Jr Assistant Director, Response and Recovery Directorate	(202) 646-3692	(202) 646-4060

Name	Office	Fax
Davis, Linda Associate General Counsel for Program Law Division	(202) 646-3327	
Dickinson, Charles Deputy Administrator United States Fire Administration	(301) 447-1080	(301) 447-1270
Donna Dannels Deputy Division Director, Recovery Division, Response and Recovery Directorate	(202) 646-3642	(202) 646-2730
Eligan, Richard S. Director Special Programs Division Office of National Security	(202) 646-3799	
Face, Ronald P. Jr. Director USFA Support Services Division United States Fire Administration	(301) 447-1223	(301) 447-1052
Fehrer, Douglas Director Human Resources Division Administration and Resource Planning Directorate	(202) 646-4040	(202) 646-4349
Fetter, Robert K. Director Enterprise Operations Division Information Technology Services Directorate	(540) 542-2216	(540) 542-2278
Forman, Thomas L. Deputy Director, Office of National Security	(202) 646-2937	(202) 646-4691
Foster, Wes Deputy Chief of Staff, FEMA	(202) 646-3900 (513) 970-8104	(202) 646-3930
Fried, Jordan S. Associate General Counsel for Litigation Division	(202) 646-4112	
Fullerton, Gordon D. Director Systems Engineering and Development Division Information Technology Services Directorate	(202) 646-3007	
Furr, Alex Director National Fire Data Center United States Fire Administration	(301) 447-1275	(301) 447-1049
Garratt, Dave Director Assessment & Exercise Division, Office of National Preparedness	(202) 646-4546	
Hendricks, Nancy L. Assistant Inspector General, Audits Division	(202) 646-3911	(202) 646-3901
Hess, Charles M. Director, Operations Division, Response and Recovery Directorate	(202) 646-3926	(202) 646-4336
Hoover, Reynold Chief of Staff, FEMA	(202) 646-3900 (202) 329-4706	(202) 646-3930

Name	Office	Fax
Jadacki, Matthew Acting CFO/Senior Procurement Executive, Financial and Acquisition Management Division Administration and Resource Planning Directorate	(202) 646-3545 / 4257	(202) 646-2714
Jamieson, Gilbert Director Program Coordination Division, Office of National Preparedness	(202) 646-4090	
Johnson, Denise S. Assist Inspector General, Management Services Division	(202) 646-3140	(202) 646-3298
Kane, Thomas Deputy Director Strategic Planning Mt. Weather Emergency Operations Division Administration and Resource Planning Directorate	(540) 542-2003	(540) 542-2005
Kernan, Edward W. Director Policy and Resources Management Division Information Technology Services Directorate	(202) 646-2986	(202) 646-3074
Kiefer, Kirby Deputy Superintendent, National Fire Academy United States Fire Administration	(301) 447-1083	(301) 447-1178
Lawless, Margaret E. Director Mitigation Planning and Delivery Division Federal Insurance and Mitigation Administration	(202) 646-3027	(202) 646-3104
Lawrence, Cortez Director National Fire Programs Division United States Fire Administration	(301) 447-1362	(301) 447-1093
Leikin, Howard Deputy Administrator for Insurance Federal Insurance and Mitigation Administration	(202) 646-2781	(202) 646-7970
Light, Catherine H. Director, Office of National Security	(202) 646-2979	(202) 646-4691
Looney, James B. Director Mt. Weather Emergency Operations Division Administration and Resource Planning Directorate	(540) 542-2001	(540) 542-2005
Lowe, Anthony Administrator Federal Insurance and Mitigation Administration	(202) 646-2781	(202) 646-7970
Matticks, John Deputy Director Operations, Mt. Weather Emergency Operations Division Administration and Resource Planning Directorate	(540) 542-2001	(540) 542-2005
Melby, Clifford N. Assist Inspector General, Inspections Division	(202) 646-3338	(202) 646-3901

Name	Office	Fax
Mike Lowder Branch Chief, Plans & Operations Branch, Response Division, Response and Recovery Directorate	(202) 646-3866	(202) 646-4336
Monette, Theodore A. Jr. Director of the Federal Coordinating Officer Program	(202) 646-3601	(202) 646-3014
Onieal, Denis Superintendent National Fire Academy United States Fire Administration	(301) 447-1117	(301) 447-1173
Opfer, George J. Inspector General	(202) 646-3910	(202) 646-3298
Parkes, Rose Chief Information Officer and Assistant Director Information Technology Services Directorate	(202) 646-3006	(202) 646-4655
Pasterick, Edward Director Program Marketing and Partnerships Division Federal Insurance and Mitigation Administration	(202) 646-3443	(202) 646-3445
Paulison, David Administrator United States Fire Administration	(202) 646-4223 (301) 447-1018	(202) 646-4301 (301) 447-1270
Plaxico, Charles M. Director Claims, Underwriting and Insurance Operations Division Federal Insurance and Mitigation Administration	(202) 646-3422	(703) 242-9678
Reid, Archibald C. III Deputy Assistant Director, Response and Recovery Directorate	(202) 646-3692	(202) 646-4060
Sharro, Stephen G. Director, Training Division United States Fire Administration	(301) 447-1286	(202) 494-1643
Shea, Robert F. Jr Acting Deputy Administrator for Mitigation Federal Insurance and Mitigation Administration	(202) 646-3619	(202) 646-3231
Shivar, Richard S. Director International Affairs Division External Affairs Directorate	(202) 646-3565	(202) 646-3397
Skinner, Richard L. Dep Inspector General	(202) 646-3910	(202) 646-3298
Socks, Barry Deputy Director Human Resources Division Administration and Resource Planning Directorate	(202) 646-3964	(202) 646-4348
Stahl, Peggy Director Administration Division, Office of National Preparedness	(202) 646-3013	(202) 646-4053

Name	Office	Fax
Stahlschmidt, Patricia Director, Strategic Planning and Evaluation	(202) 646-4066 (202) 345-8774	(202) 646-2583
Sullivan, Joseph G. Assist Inspector General, Investigations Division	(202) 646-3894	(202) 646-2611
Szwarcok, Joseph D. Deputy Chief Information Office for Strategic Programs and Chief Knowledge Management Officer Information Technology Services Directorate	(202) 646-3006	(202) 646-4655
Tolbert, Eric Deputy Director Office of National Preparedness	(202) 646-2981	
VACANT Assistant Director, External Affairs Directorate		
VACANT Director Program Coordination Division Office of National Security		
VACANT Assistant Director, Regional Operations Directorate	(202) 646-3011	(202) 646-4176
Wallace, Mark D. General Counsel	(202) 646-4105	
White, Michelle Acting Director Congressional and Intergovernmental Affairs Division, External Affairs Directorate	(202) 646-4500	(202) 646-3600
Wingo, Craig Director Engineering Science and Technology Division Federal Insurance and Mitigation Administration	(202) 646-3026	(202) 646-3990
Zensinger, Laurence Director, Recovery Division, Response and Recovery Directorate	(202) 646-3642	(202) 646-2730

A complete and up-to-date listing of FEMA Personnel can be found on the FEMA Homepage at Staff Directory

FEMA Emergency Support Team Directory

Emergency Support Team Directory					Telephone	
FEMA Operations Center (FOC)					(540) 665-6100 (800) 634-7084	
Emergency Support Team (EST)					(202) 646-2424	
Fax - Area A					2414	
Fax - Area B					2484	
Fax – MCC					7595	
Fax – EMAC					7598	
Fax -- COOP					(540) 542-	
Organizational Sequence	E-Mail Prefix	Log-on & E-Mail suffix	Phone Ext.	Computer Group R:\	COOP Phone (540) 542-	
EST Director	EST-	DIR	2496	DIR	2441	
EST Deputy Director	EST-	DEPUTY	2425	DIR	2443	
EST Directors Admin Assistant	EST-	DIRAST	2424	DIR	2445	
Congressional & Govt Affairs Officer	EST-	CONG	(4500)	DIR	2410	
General Counsel (On Call)			(4097)			
Emerg. Mgt, Assist. Compact (EMAC)	EST-	EMAC	2469	EMAC		
EMAC Rep2	EST-	EMAC2	3382	EMAC		
EMAC Rep3	EST-	EMAC3	2476	EMAC		
Operations Section Chief	EST-	OPS	2430	OPS	4425	
Operations Section Admin Assistant	EST-	OPSAST		OPS		
DOD Liaison	EST-	DOD	2438	OPS	4431	
DOD Liaison-A	EST-	DOD-A		OPS		
Action Tracking Coordinator	EST-	TRACK	2460	OPS	4423	
Action Tracker	EST-	TRACK-A	2461	OPS		
Mission Assignment Coordinator	EST-	MISSIO	2464	FIN	4421	
MERS Coordinator	EST-	MERS	3554		4430	
Operations Support Branch	EST-	OPSBR		OPSSUP		
ESF-01 Transportation (DOT)	EST-	ESF01	2441	OPSSUP	4453	
MCC DOT	EST-	MCCDOT	3832	MCC	4457	
MCC FEMA Logistics	EST-	MCCLOG	3718	MCC	4461/4462	
MCC GSA	EST-	MCCGSA	3585	MCC	4460	

Organizational Sequence	E-Mail Prefix	Log-on & E-Mail suffix	Phone Ext.	Computer Group R:\	COOP Phone (540) 542-
MCC FS	EST-	MCCFS	3914	MCC	4459
MCC DOD	EST-	MCCDOD	3723	MCC	4458
MCC SEC	EST-	MCCSEC	2576	MCC	
MCC LOG	EST-	MCCLOG	3563	MCC	4467
MCC Admin	EST-		7817	MCC	4463
ESF-02 Communications (NCS)	EST-	ESF02	2442	OPSSUP	2432
ESF-07 Resources Support (GSA) A	EST-	ESF07	2429	OPSSUP	4455
ESF-07 Resources Support (GSA)	EST-	ESF07A	2447	OPSSUP	4456
Human Services Branch	EST-	HS	2462	OPSHS	4466
Individual Assistance Coordinator	EST-	HS	2462	OPSHS	4466
ESF-06 Mass Care (ARC)	EST-	ESF06	2446	OPSHS	4465
ESF-11 Food (USDA)	EST-	ESF11	2451	OPSHS	4464
Donations/Vol Agencies	EST-	DONAT	2453	OPSHS	4416
Donations Specialist	EST-	DONATA	2452	OPSHS	
Infrastructure Support Branch	EST-	INFRA	2455	OPSINF	4451
Public Assistance Coordinator	EST-	INFRA	2455	OPSINF	4451
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03	2443	OPSINF	4439
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03A	2459	OPSINF	4437
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03B	2443	OPSINF	4450
ESF-12 Energy (DOE)	EST-	ESF12	2455	OPSINF	4451
NRC Liaison	EST-	NRC	2457	OPSINF	4452
INFRA	EST-	INFA	2457		4439
Emergency Services Branch	EST-	EMERBR	2444	OPSES	4425
ESF-04 Firefighting (USDA)	EST-	ESF04	2458	OPSES	4426
ESF-08 Health & Med Serv. (DHHS)	EST-	ESF08	2448	OPSES	4427
ESF-08 Health & Med Serv. (DHHS)	EST-	ESF08-A	2468	OPSES	4428
ESF-09 Urban Srch & Rescue (FEMA)	EST-	ESF09	2449	OPSES	4433
ESF-09 Urban Srch & Rescue (FEMA)A	EST-	ESF09-A	2492	OPSES	4434
ESF-09 Urban Srch & Rescue (FEMA)B	EST-	ESF09-B		OPSES	4435
ESF-10 Hazardous Materials (EPA)	EST-	ESF10	2466	OPSES	4436

Organizational Sequence	E-Mail Prefix	Log-on & E-Mail suffix	Phone Ext.	Computer Group R:\	COOP Phone (540) 542-
Mitigation Branch	EST-	MIT	2454	OPSMIT	4414
Mitigation Planner	EST-	MIT	2463	OPSMIT	4415
Information Planning Section Chief	EST-	ESF05	2470	INFO	4392
Info & Planning Section Admin. Asst	EST-	ESF05AST	2473	INFO	4391
Planning Specialist 2	EST-	ESF05PL2	2489	INFO	4399
ACOE Liaison	EST-	ESF03B	2472	INFO	
Information Analyst 1	EST-	ESF05DP	2474	INFO	4396
Information Analyst 2	EST-	ESF05DP2	2471	INFO	4393
Information Analyst 3	EST-	ESF05DP3	2485	INFO	4394
Information Analyst 4	EST-	ESF05DP4	2494	INFO	4395
Technical Services Specialist	EST-	ESF05TCH	2477	INFO	4402
Technical Services Specialist	EST-	ESF05TC1	2486	INFO	4399
Documentation Branch Chief	EST-	ESF05DC	2478	INFO	4397
Briefing Specialist	EST-	ESF05BRF	2481	INFO	4404
Reports Specialist	EST-	ESF05RP	2480	INFO	4400
Reports Specialist 2	EST-	ESF05RP2	2479	INFO	4403
Logistics Section Chief	EST-	LOGSECT	2440	LOG	4449
Logistics Special Projects Officer	EST-	LOGSPEC	2437	LOG	
Logistics Branch Chief	EST-	LOGBR	2435	LOG	4442
Logistics Admin. Asst.	EST-	LOGAST		LOG	
Logistics Systems Branch Chief	EST-	LOGIS		LOG	
Computer Help	HELPDESK		(4357)		4357
Electronics Technician incl. phones	EST-		(4357)		
National Network Operations Center	NNOC		540-542-4000		
FNARS Shift Supervisor			6-630-3447		
Communications Center			2533		
Finance and Admin. Section Chief	EST-	FINAD		FIN	
Finance Branch Chief	EST-	FIN	2491	FIN	4429
Mission Assign. Analyst	EST-	MSNANL	2491	ADMIN	4429
Administration Branch Chief	EST-	ADMIN	2420	ADMIN	4407
Administrative Specialist	EST-	ADM-SPEC	2420	ADMIN	4408
Security Specialist	EST-	SECURITY	2465	ADMIN	4417

Organizational Sequence	E-Mail Prefix	Log-on & E-Mail suffix	Phone Ext.	Computer Group R:\	COOP Phone (540) 542-
Safety Specialist	EST-	SAFETY	2467	ADMIN	4420
Personnel Branch Chief	EST-	PER	2431	PER	4412
IN/Out Processor	EST-	INOUT	5242	PER	2266
EST Director	EST	DIR	2425	DIR	2441
Operations Section Chief	EST-	OPS	2430	OPS	4425
Human Services	EST-	HS	2462	OPSHS	4466
Infrastructure Support	EST-	INFRA	2457	OPSINF	4439
ESF-01 Transportation (DOT)	EST-	ESF01	2441	OPSUP	4453
ESF-02 Communications (NCS)	EST-	ESF02	2442	OPSUP	4390
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03	2443	OP SIS	4438
ESF-04 Firefighting (USDA)	EST-	ESF04	2458	OPSES	4426
ESF-05 Info & Planning (FEMA)	EST-	ESF05	2470	INFO	4392
ESF-06 Mass Care (ARC)	EST-	ESF06	2446	OPSHS	4465
ESF-07 Resources Support (GSA)	EST-	ESF07	2429	OPSSUP	4455
ESF-08 Health & Med Serv. (DHHS)	EST-	ESF08	2448	OPSES	4427
ESF-09 Urban Srch & Rescue (FEMA)	EST-	ESF09	2449	OPSES	4433
ESF-10 Hazardous Materials (EPA)	EST-	ESF10	2466	OPSES	4436
ESF-11 Food (USDA)	EST-	ESF11	2451	OPSHS	4464
ESF-12 Energy (DOE)	EST-	ESF12	2455	OP SIS	4451
Logistics Section Chief	EST-	LOGSECT	2440	LOG	4449
Finance Branch Chief	EST-	FIN	2491	FIN	4429
Administration Branch Chief	EST-	ADMIN	2420	ADMIN	4406
Personnel Branch Chief	EST-	PER	2431	PER	4412

(): Telephone located outside of the EST.

FEMA Regional Contacts

Region	Director & Deputy	Office Number	Fax Number	SkyPage
I	Dan Craig	(617) 223-9540	(617) 223-9519	1266910
	Kenneth Horak	(617) 223-9540	(617) 223-9519	8224072
II	Joe Picciano (Acting)	(212) 680-3611	(212) 680-3681	5110411
	Steve De Blasio (Acting)	(212) 680-3640	(212) 680-3693	5110415
III	Charlotte Herbert Mears	(215) 931-5600	(215) 931-5621	8223393
	Peter G. Cote	(215) 931-5604	(215) 931-5590	1255332
IV	Ken Burris	(770) 220-5224	(770) 220-5230	(888) 737-9553
	Mary Lynn Miller	(770) 220-5216	(770) 220-5230	(888) 737-9664
V	Edward Buikema	(312) 408-5501	(312) 408-5234	1244496
	Janet Odeshoo	(312) 408-5503	(312) 408-5234	5771994
VI	Ron Castleman	(940) 898-5104	(940) 898-5325	4199889
	Gary Jones	(940) 898-5123	(940) 898-5325	2614069
VII	Dick Hainge	(816) 283-7062	(816) 283-7582	1982300
	Arthur Freeman	(816) 283-7062	(816) 283-7582	1982300
VIII	David Maurstad	(303) 235-4813	(303) 235-4976	(303) 941-4445
	Douglas A. Gore	(303) 235-4840	(303) 235-4976	5219883
IX	Karen Armes (Acting)	(510) 627-7100	(510) 672-7112	1654234
	Karen Armes	(510) 627-7100	(510) 672-7112	1654234
X	John Pennington	(425) 487-4607	(425) 487-4622	(206) 604-5124
	Tamara Doherty	(425) 487-4608	(425) 487-4622	(206) 604-6231

FEMA Regional Operations Centers

Region	Office	Fax	Secure
I	(978) 461-5400	(978) 461-5415	(978) 461-2947
II	(212) 680-3600	(212) 680-3681	(212) 680-3603
III	(215) 931-5757	(215) 931-5590	(215) 931-5757
IV	(770) 220-5600	(770) 220-5265	(770) 220-5283/5445
V	(312) 408-5479	(312) 408-5302	(312) 408-5560
VI	(940) 898-5433	(940) 898-5231	(940) 898-5375
VII	(816) 283-7600	(816) 283-7601	(816) 283-7605
VIII	(303) 235-4779	(303) 235-4777	(303) 235-4717
IX	(510) 627-7700	(510) 627-7716	(510) 627-7851 (CC)
X	(425) 487-4660	(425) 487-4471	(425) 487-4796 (CC)

(CC) Communications Center Stu-III

Federal Departments and Agencies 24 Hour Contact

Department/Agency	24-Hour Phone	24-Hour Fax
Agency for International Development (AID)	Via DOS Opns Center (202) 647-1512	(202) 647-1811
American Red Cross (ARC)	(703) 206-8823	(703) 206-6296
Canada Government Emergency Operations Coordination Center	(613) 991-7000	(613) 996-0995
Centers for Disease Control and Prevention (CDC)	(770) 488-7100 (800) 311-3435	(770) 488-7107
Chemical Safety & Hazard Investigations Board (CSHIB)	Via FEMA Operations Center (540) 665-6100 (800) 634-7084	(540) 665-6175 (540) 665-6147
Department of Agriculture (USDA) Food and Nutrition Service (FNS)	G. Sheffy Cell: (703) 505-0628 Home: (301) 894-0193	(703) 305-2908
Department of Commerce (DOC)	(202) 482-4128 (4 AM - 8 PM Eastern) Guards answer after duty hours	(202) 482-5320
Department of Defense (DOD)	Via Army Operations Center (703) 697-0218	(703) 693-6290
Department of Energy (DOE)	(202) 586-8100	(202) 586-8485
Department of Housing and Urban Development (HUD)	Duty Officer: Bruce McCarthy Home (703) 370-7281	(202) 708-0299
Department of the Interior (DOI)	(P) (800) 345-8859 (A) (540) 999-3422 (2 ND Alt) 888-581-2610	(202) 208-5078
Department of Justice (DOJ)	(202) 514-5000	(202) 514-5778
Department of State (DOS)	(202) 647-1512	(202) 647-1811
Department of Transportation (DOT)	Via USCG Cmd Center (202) 267-2100	(202) 267-2165
Department of the Treasury (Treas)	(202) 622-1825	(202) 622-1829
Department of Veteran Affairs (VA)	(304) 264-4800 - Duty Officer: Howard Boyd - (800) 351-2690	(304) 264-4810
Environmental Protection Agency (EPA)	(202) 564-3850 Via National Response Center (800) 424-8802	(202) 564-8729 Nat. Resp. Ctr. (202) 267-2165
Federal Aviation Administration (FAA)	(202) 267-3333	(202) 267-5289

Department/Agency	24-Hour Phone	24-Hour Fax
Federal Bureau of Investigation (FBI)	(202) 323-3300	(202) 323-2079
Federal Communications Commission (FCC)	(202) 632-6975	(202) 418-2813
Federal Emergency Management Agency (FEMA)	(540) 665-6100 (800) 634-7084	(540) 665-6175 (540) 665-6147
General Services Administration (GSA)	(202) 708-1111	(202) 708-7450
Immigration and Naturalization Service (INS)	(202) 616-5000	(202) 305-4823
National Aeronautics and Space Administration (NASA)	(202) 358-1616 Ask Guard to contact: James Lloyd	(202) 358-3382
National Communications System, National Coordinating Center for Telecommunications (NCS)	(703) 607-4950 Duty Officer, DISA Global Command Center	(703) 607-4998
National Interagency Fire Center	(208) 387-5400 (208) 387-5660	(208) 387-5663
Nuclear Regulatory Commission (NRC)	(301) 816-5100	(301) 816-5151
National Response Center	(800) 424-8802 (202) 267-2675	(202) 267-2165
Office of Foreign Disaster Assistance (OFDA)	Via DOS Opns Center (202) 647-1512	(202) 647-1811
Office of Personnel Management (OPM)	(202) 606-4248	(202) 606-4337
Tennessee Valley Authority (TVA)	(865) 632-3631	(865) 632-3412
U.S. Marshals Service	(202) 307-9100 (800) 336-0102	(202) 307-9177
U.S. Postal Service (USPS)	(202) 268-2000	(202) 268-2304 (202) 268-5211
U.S. Army Corps of Engineers (USACE)	(202) 761-1001 Via Army Opns Center (703) 697-0218	(202) 761-0378 (703) 693-6290

State and Territory Emergency Management Contacts

State	Region	Name	Telephone	Fax
Alabama	IV	Lee Helms 24 Hour POC Emerg. Ops. Ctr.	(205) 280-2200 (334) 242-4378 (205) 280-2312	(205) 280-2490
Alaska	X	David Liebersbach 24 Hour POC Emerg. Ops. Ctr.	(907) 428-7058 (888) 462-7100 (888) 462-7100	(907) 428-7095 (907) 428-7095 (907) 428-7095
American Samoa	IX	Fa' Amausili T. Pola 24 Hour POC Emerg. Ops. Ctr.	011-(684) 699-6415 011-(684) 633-4116 011-(684) 699-6415/82	(684) 699-6414
Arizona	IX	Michael Austin 24 Hour POC Emerg. Ops. Ctr.	(602) 231-6244 (602) 244-0504 (602) 223-2212 (602) 244-0504	(602) 231-6356 (602) 231-6231 (602) 231-6271
Arkansas	VI	W.R. "Bud" Harper 24 Hour POC Emerg. Ops. Ctr.	(501) 730-9780 (501) 730-9751 (501) 730-9750	(501) 730-9754
California	IX	Dallas Jones 24 Hour POC Emerg. Ops. Ctr.	(916) 845-8510 (916) 845-8911 (916) 845-8911	(916) 845-8511 (916) 845-8910 (916) 845-8910
Colorado	VIII	Tommy F. Grier, Jr. 24 Hour POC Emerg. Ops. Ctr.	(303) 273-1783 (303) 279-8855 (303) 273-1825	(303) 273-1795
Commonwealth of the Northern Mariana Islands	IX	Ruldolfo M. Pua 24 Hour POC Emerg. Ops. Ctr.	(670) 322-8001 (670) 322-9528 (670) 322-9274	(670) 322-3598/7743 (670) 322-9500
Connecticut	I	John Wiltse 24 Hour POC Emerg. Ops. Ctr.	(860) 566-4338 (860) 566-3180 (860) 566-4338	 (860) 247-0664 (860) 247-0664
Delaware	III	Sean Mullhearn 24 Hour POC Emerg. Ops. Ctr.	(302) 659-3362 (302) 659-3362 (302) 659-3362	(302) 659-6855
District of Columbia	III	Peter LaPort 24 Hour POC Emerg. Ops. Ctr.	(202) 727-6161 (202) 673-7644 (202) 727-6161	(202) 673-7054
Federated States of Micronesia	IX	Oleen Poll 24 Hour POC (National Police) Emerg. Ops. Ctr.	011-(691) 320-8812 011-(691) 320-2628 011-(691) 320-8812/14	(691) 320-2785 (691) 320-2785 (691) 320-2785

State	Region	Name	Telephone	Fax
Florida	IV	Craig Fugate 24 Hour POC Emerg. Ops. Ctr.	(850) 413-9911 (800) 320-0519 (850) 413-9911	(850) 488-7841
Georgia	IV	Gary McConnell 24 Hour POC Emerg. Ops. Ctr.	(404) 635-7000 (404) 635-7220 (404) 635-7220	(404) 635-7205
Guam	IX	Benny M. Paulino 24 Hour POC Emerg. Ops. Ctr.	(671) 475-9600 (671) 475-9082 (671) 475-9600	(671) 477-3727 (671) 477-3727 (671) 477-3727
Hawaii	IX	Edward Teixeira 24 Hour POC Emerg. Ops. Ctr. <i>All emergency numbers are answered</i>	(808) 733 4300 (808) 733 4300 (808) 733-4300 <i>by Airport Communications</i>	(808) 733-4287 (808) 733-4287 (808) 733-4287 <i>after normal duty hours.</i>
Idaho	X	John L. Cline 24 Hour POC Emerg. Ops. Ctr.	(208) 334-3460 (208) 846-7610 (208) 334-3460	(208) 334-2322 (208) 846-7620 (208) 334-2322
Illinois	V	Mike Chamness 24 Hour POC Emerg. Ops. Ctr.	(217) 782-2700 (217) 782-7860 (217) 782-7860	(217) 524-7967
Indiana	V	Patrick Ralston 24 Hour POC Emerg. Ops. Ctr.	(317) 233-3986 (800) 669-7362 (317) 233-6115 (800) 669-7362 (317) 233-6115	(317) 232-5392
Iowa	VII	Ellen M. Gordon 24 Hour POC Emerg. Ops. Ctr.	(515) 281-3231 (515) 281-3231 (515) 281-3231	(515) 281-7539
Kansas	VII	Lloyd E. Krase 24 Hour POC Emerg. Ops. Ctr.	(785) 274-1401 (785) 296-3176 (785) 274-1406	(785) 274-1426
Kentucky	IV	Ron Padgett 24 Hour POC Emerg. Ops. Ctr.	(502) 607-1638 (800) 255-2587 (502) 607-1638	(502) 564-8614
Louisiana	VI	MG B. Landreneau/Michael G. Brown 24 Hour POC Emerg. Ops. Ctr.	(225) 342-1583 (800) 256-5470 (225) 925-7500	(225) 342-5471
Maine	I	Arthur Cleaves 24 Hour POC Emerg. Ops. Ctr.	(207) 626-4503 (207) 626-4503 (207) 626-4503	(207) 626-4499 (207) 626-4499

State	Region	Name	Telephone	Fax
Maryland	III	David McMillion 24 Hour POC Emerg. Ops. Ctr.	(410) 517-3600 (410) 517-3600 (410) 517-3600	(410) 517-3610
Massachusetts	I	Steve McGrail 24 Hour POC Emerg. Ops. Ctr.	(508) 820-2000 (508) 820-2000 (508) 820-2000	(508) 820-2030 (508) 820-2030
Michigan	V	Ed Buikema 24 Hour POC Emerg. Ops. Ctr.	(517) 333-5042 (517) 336-6198 (517) 336-6198	(517) 333-4987
Minnesota	V	Jerry Rosendahl 24 Hour POC Emerg. Ops. Ctr.	(651) 296-2233 (651) 296-2233 (651) 296-2233	(651) 296-0459
Mississippi	IV	Robert Latham 24 Hour POC Emerg. Ops. Ctr.	(601) 352-9100 (601) 352-9100 (601) 352-9100	(601) 352-8314
Missouri	VII	Jerry B. Uhlmann 24 Hour POC Emerg. Ops. Ctr.	(573) 526-9101 (573) 751-2748 (573) 526-9103	(573) 654-7966
Montana	VIII	Jim Greene 24 Hour POC Emerg. Ops. Ctr.	(406) 841-3911 (406) 444-7000 (406) 841-3911	(406) 841-3965
Nebraska	VII	Al Berndt 24 Hour POC Emerg. Ops. Ctr.	(402) 471-7410 (402) 471-7421 (402) 471-7421	(402) 471-7433
Nevada	IX	Frank Siracusa 24 Hour POC (NHP) Emerg. Ops. Ctr.	(775) 687-7372 (775) 688-2830 (775) 687-4240	(775) 687-6788 (775) 687-6788
New Hampshire	I	Donald P. Bliss 24 Hour POC Emerg. Ops. Ctr.	(603) 271-2231 (603) 271-2231 (603) 271-2231	(603) 225-7341 (603) 225-7341
New Jersey	II	Joseph J. Santiago 24 Hour POC Emerg. Ops. Ctr.	(609) 538-6501 (609) 882-2000 (609) 882-4201	(609) 538-0345
New Mexico	VI	Thomas English 24 Hour POC Emerg. Ops. Ctr.	(505) 827-3370 (505) 476-9635 (505) 476-9600	(505) 476-9650
New York	II	Edward F. Jacoby, Jr. 24 Hour POC Emerg. Ops. Ctr.	(518) 457-2200 (518) 457-2200 (518) 457-2200	(518) 457-9995 (518) 457-9930 (518) 457-9930

State	Region	Name	Telephone	Fax
North Carolina	IV	Eric Tolbert 24 Hour POC Emerg. Ops. Ctr.	(919) 733-3943 (800) 858-0368 (919) 733-3943	(919) 733-5406
North Dakota	VIII	Douglas C. Friez 24 Hour POC Emerg. Ops. Ctr.	<i>In State</i> (701) 328-8100 (800) 773-3259 (701) 328-9921 (701) 328-9921	(701) 328-2181
Ohio	V	Dale W. Shipley 24 Hour POC Emerg. Ops. Ctr.	(614) 889-7150 (614) 889-7150 (614) 889-7150	(614) 889-7183
Oklahoma	VI	Albert Ashwood 24 Hour POC Emerg. Ops. Ctr.	(405) 521-2481 (800) 800-2481 (405) 521-2481	(405) 521-4053
Oregon	X	Beverly Venell 24 Hour POC Emerg. Ops. Ctr. <i>Oregon Emergency Response System</i>	(503) 378-6377 (503) 378-6377 (503) 378-4124 WATTS (800) 452-0311	(503) 588-1378 (503) 588-1378
Pennsylvania	III	Dave Smith 24 Hour POC Emerg. Ops. Ctr.	(717) 651-2001 (800) 424-7362 (717) 651-2005	(717) 651-2021
Puerto Rico	II	Rafael L. Guzman 24 Hour POC Emerg. Ops. Ctr.	(787) 724-3234 (787) 724-0124 (787) 724-0124	(787) 725 4244
Republic of Palau	IX	Hazime Telei Presidents Office 24 Hour POC Emerg. Ops. Ctr.	011-(680) 488-2249 011-(680) 488-2403 011-(680) 488-2249 011-(680) 488-2403	(680) 488-3312 (680) 488-3312
Republic of The Marshall Islands	IX	Clement Capelle 24 Hour POC Emerg. Ops. Ctr. (Mon–Fri only)	011-(692) 625-5181 011-(692) 625-5705 011-(692) 625-5181	011-(692) 625-3649
Rhode Island	I	Al Scappaticci 24 Hour POC Emerg. Ops. Ctr.	(401) 946-9996 (401) 946-9996 (401) 946-9996	(401) 944-1891 (401) 944-1891
South Carolina	IV	Ron Osborne 24 Hour POC Emerg. Ops. Ctr.	(803) 737-8500 (803) 737-8500 (803) 737-8500	(803) 737-8571
South Dakota	VIII	John Berheim 24 Hour POC Emerg. Ops. Ctr.	(605) 773-6426 (605) 773-3231 (605) 773-3231	(605) 773-3580

State	Region	Name	Telephone	Fax
Tennessee	IV	John White, JR 24 Hour POC Emerg. Ops. Ctr.	(615) 741-0001 (800) 258-3300 (615) 741-0001	(615) 242-9635
Texas	VI	Jack Cooley 24 Hour POC Emerg. Ops. Ctr.	(512) 424-2443 (512) 424-2277 (512) 424-2208	(512) 424-2444
Utah	VIII	Earl R. Morris 24 Hour POC Emerg. Ops. Ctr.	(801) 538-3400 (801) 887-3800 (801) 887-3800	(801) 538-3770
Vermont	I	Howard F. Rice, Jr. 24 Hour POC Emerg. Ops. Ctr.	(802) 244-8721 (802) 244-8721 (802) 244-8721	(802) 241-5556 (802) 241-5556
Virgin Islands	II	Harold Baker 24 Hour POC (St- Croix PD) Emerg. Ops. Ctr.	St- Thomas (340) 774-2244 St- Croix (340) 773-2244 St- Johns (340) 776-6444 (340) 778-2211 (340) 774-2244	(340) 774-1491
Virginia	III	Michael Cline 24 Hour POC Emerg. Ops. Ctr.	(804) 674-2400 (804) 674-2417 (804) 674-2400	(804) 674-2419
Washington	X	Glen Woodbury 24 Hour POC Emerg. Ops. Ctr.	(253) 512-7001 (800) 258-5990 (800) 258-5990	(253) 512-7207 (253) 512-7203
West Virginia	III	Stephen S. Kappa 24 Hour POC Emerg. Ops. Ctr.	(304) 558-5380 (304) 746-2158 (304) 558-5380	(304) 344-4538
Wisconsin	V	Edward Gleason 24 Hour POC Emerg. Ops. Ctr.	(608) 242-3232 (800) 943-0003 (800) 943-0003	(608) 242-3247
Wyoming	VIII	Robert J. Bezek 24 Hour POC Emerg. Ops. Ctr.	(307) 777-4902 (307) 777-4321 (307) 777-4900	(307) 635-6017

Non-Government Organizations

Organization	Telephone
Adventist Community Services	(770) 277-2525
American Public Works Association (APWA)	(202) 393-2792
American Radio Relay League, Inc.	(860) 594-0261
American Red Cross (Operations Center)	(703) 206-8822
American Society of Civil Engineers (ASCE)	(202) 789-2200
America's Second Harvest	(312) 263-2303 Ext 147
Association of General Contractors (AGC)	(202) 393-2040
Catholic Charities USA	(703) 549-1390 Ext 118
Christian Reformed World Relief Committee	(616) 224-0738
Church of the Brethren	(410) 635-8731
Church World Services	(212) 870-3154
Corporation For National Service (Disaster Services)	(202) 606-5000 Ext 124
Episcopal Church	(212) 716-6025
Friends Disaster Services	(330) 650-4975
Humane Society of The United States	(301) 258-3103/3119
International Association of Emergency Managers	(703) 538-1795
International Association of Fire Chiefs (IAFC)	(703) 273-0911
International Relief Friendship Foundation	(914) 366-0558
Lutheran Disaster Response	(773) 380-2822
Mennonite Disaster Service	(717) 859-2210
National Association for Search and Rescue (NASAR)	(703) 222-6277
National Emergency Management Association (NEMA)	(859) 244-8233
National Emergency Response Team	(888) 637-8872
National Organization for Victim Assistance	(202) 232-6682
National Voluntary Organizations Active in Disaster (NVOAD) (Executive Secretary)	(301) 890-2119
Nazarene Disaster Response	(407) 294-2917
Northwest Medical Teams, International	(503) 624-1000
Phoenix Society for Burn Survivors	(800) 888-2876
Points of Light Foundation	(202) 729-8161
Presbyterian Disaster Assistance	(502) 569-5797

Organization	Telephone
REACT International	(610) 434-3235
Salvation Army	(847) 795-3081
Southern Baptist Convention	(770) 410-6133
St. Vincent de Paul	(314) 576-3993
United Jewish Communities	(212) 284-6671
United Methodist Committee on Relief	(202) 548-4002
United States Service Command	(847) 689-2545
Volunteers in Technical Assistance (VITA)	(703) 276-1800 Ext 22
World Vision	(253) 815-2197